

Potter County Pennsylvania



Glenn D. Dunn
911/EMA Director
gdunn@pottercountypa.net

Kathleen S. Brooks
Administrative Assistant
kbrooks@pottercountypa.net

Julie A. Logue
911 Addressing/QA Coordinator
jlogue@pottercountypa.net

James O'Shea
Operations & Training Officer
joshea@pottercountypa.net

DEPARTMENT OF EMERGENCY SERVICES
20 Mockingbird Lane
Coudersport, Pennsylvania 16915
(814) 274-8900 (voice) (814) 274-8901 (fax)

DES Training Contacts
814-274-8900 Ext#555
pcema@pottercountypa.net

Multi-Agency Resource Center Opens for Residents Impacted by Flooding in Potter County

Through the coordination Governor Josh Shapiro and Pennsylvania Emergency Management Agency, along with Potter County Department of Emergency Services, a Multi-Agency Resource Center (MARC) is being set up to provide individuals, families, and businesses affected by recent flood damage with in-person access to state and local resources.

The MARC will be open Thursday, Friday and Saturday to provide assistance to Pennsylvanians impacted by severe flash flooding last Friday. Individuals will be able to meet with agency staff and local officials in person to get the help they need and be connected with resources, including information about submitting insurance claims, the replacement of vital documents, well water testing kits, and access to crisis counseling services.

The MARC will be located at the Norther Potter School, 745 Northern Potter Road, Ulysses, PA. Hours will be:

Thursday, August 15: Noon to 8:00 pm
Friday, August 16: Noon to 8:00 pm
Saturday, August 17-8:00 am to 6:00 pm

Resources will be available from the following agencies:

- *Potter County Department of Emergency services to assist with referrals to proper resources for individuals who have not yet reported damage to local government

- *The Potter County Area Agency on Aging will provide state and local resources available to older residents.

***The Department of Environmental Protection will provide well water testing kits and answer questions regarding debris cleanup**

***The Department of Health will provide post-flooding safety guidance and information and can also assist with replacement of lost birth and death certificates**

***The Department of Human Services will provide information on benefit replacement, crisis counseling and disability integrations**

***The Potter County Mental Health/Development Disabilities office will provide crisis counseling services**

***The Pennsylvania Insurance Department will answer questions and provide information on insurance resources, including facilitating contact with insurance carriers**

***The Department of Transportation will provide materials regarding online document replacement**

***The Potter County Veterans Affairs will assist with document replacement and resources specifically available to veterans and their families**

***The Pennsylvania Emergency Management Agency will provide recovery and National Flood Insurance Program Information**

Other state and local agencies who will be available or providing information may include PA Fish & Board Commission, Veterinarians/Pet Rescue organizations, Career Link, Ministerium, Penn State Extension, Area Transportation Authority, UPMC Cole, PA State Police, US Department of Agriculture, A Way Out, National Resource Conservation Service/Farm Service Agency

Dated: August 14, 2024